

Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.

Coordinated Care of Washington, Inc.	
For benefits noted as requiring a Prior Authorization (PA) pre-approval is needed before these services and medical supplies will be provided.	
Allergy Services (Antigen/Allergy Serum/Allergy Shots)	Covered
Ambulance Services – Air & Ground Transportation	Covered using your ProviderOne services card*.
Ambulatory Surgery Center	Covered
Anesthesia Services	Covered
Annual Wellness Exams	Covered
Applied Behavioral Analysis (ABA) and Autism Services	Assists individuals with autism spectrum disorders and other developmental disabilities in improving their communication, social, and behavioral skills.
	Some services require prior authorization.
Asthma – Medication Management	Covered
Audiology Tests	Covered
Bariatric Surgery	Prior authorization required after initial assessment for bariatric surgery. Only available in HCA-approved Centers of Excellence (COE). Stage I – Initial assessment Stage II – Evaluations for bariatric surgery and successful completion of a weight loss regimen Stage III – Bariatric Surgery
Birthing Centers/Home births	Covered
Birth Control/ Contraceptives	Covered Oral hormonal contraceptives (pills)



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	 Transdermal hormonal contraceptives (patch) Intra-vaginal contraceptive (ring) Injectable hormonal contraceptives Implantable hormonal contraceptives Intrauterine devices (IUDs, includes insertion and removal) Diaphragm, cervical cap, and cervical sponge Male and female condoms Spermicides (foam, gel, suppositories, and cream) Emergency contraception
Blood Pressure Cuff	Covered (requires Prior Authorization)
Cancer Screenings	Limit 1 per member per lifetime without a Prior Authorization. Hospital grade rental pump requires Prior Authorization and is different than standard electric breast pump. For questions/concerns please send email to: WASSFB@Centene.com. Apple Health Expansion pregnant members contact ProviderOne at 1-800-562-3022.
Cancer Screenings	Breast Screening – Covered for members 40 and over, one annual screening is allowed per calendar year. Standard and/or 3D. Ultrasound is not covered for screening. Screening mammograms for members 39 and younger require Prior Authorization. Colorectal Screening – Covered: Fit test, colonoscopy for members 45 years and older, FOBT test (stool cards), flexible sigmoidoscopy.



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	Pap Smear (Pap Test) – Covered In addition, the following cancer screenings are covered: • Lung (low dose CT) • Oncology genomic testing (breast) • Pelvic exams (cervical, vaginal) • Prostrate/PSA test
Cardiac Rehabilitation	Covered (Some exclusions or limitations may apply)
Care Management	Health plan will help identify and coordinate support services for physical and behavioral health needs.
Chemotherapy	Covered (Prior Authorization required)
Childbirth Classes	Covered
Chiropractic Services	Covered up to age 20 years old. Not covered for members 21 years and older, see Manipulative Therapy.
Colonoscopy	Covered for adults 45 years and older.
Compression Garments	Covered (Prior Authorization required)
Continuous positive airway pressure (CPAP machine) and supplies	Covered (Some exclusions, limitations or quantities may apply) Requires a Prior Authorization.
Cosmetic Surgery	Not Covered, unless the surgery and related services and supplies are provided to correct physiological defects from birth, illness, physical trauma or for mastectomy reconstruction for post-cancer treatment. Requires a Prior Authorization.
Dental Services	 Coordinated Care covered services include: Prescriptions written by a dentist Access to Baby & Child Dentistry (ABCD) services provided by an ABCD certified provider Not applicable for Apple Health Expansion members



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	 Medical/surgical services provided by a dentist Hospital/Ambulatory Surgery Center facility charges, including emergency services (use both Coordinated Care and ProviderOne Services cards)
	All other dental services, including preventative and fluoride varnish application services, are covered using your ProviderOne services card*.
	 To find a dental provider: Visit <u>DentistLink.org</u> or call/text 1-844-888-5465 Call 1-800-562-3022 or use the <u>ProviderOne Find a Provider</u> search tool
Developmental Screening	Covered
	Not applicable for Apple Health Expansion members.
Diabetes Comprehensive Care	Covered for members with diabetes (Type 1 and type 2)
Diabetic Education	Covered (Some exclusions or limitations may apply)
Diabetic Supplies	Covered (Some exclusions, limitations or quantities may apply)
	Requires a Prior Authorization.
	Trumetrix brand is preferred and can be covered at pharmacy with no Prior Authorization.
Dialysis	Covered (Some exclusions or limitations may apply)
Diapers	See Incontinence Supplies
Donor Human Milk	Covered (Some exclusions or limitations may apply)



Apple Health (Medicaid Coordinated Care o	
	 Medically necessary donor human milk for any inpatient use when ordered by: a licensed health care provider with prescriptive authority an international board-certified lactation consultant certified by the International Board of Lactation consultant Examiners (IBLCE) for an infant who is: medically or physically unable to receive maternal human milk or participate in chest feeding whose parent is medically or physically unable to produce maternal human milk in sufficient quantities or caloric density or participate in chest feeding
Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) for children	Covered - Includes complete physical examination, vision testing, hearing testing, labs, oral health screening, developmental screening, mental health screening and more. Not applicable for Apple Health Expansion
	members.
Early Childhood Education and Assistance Program (ECEAP) and Head Start	ECEAP is open to any preschool aged child and family if they meet the income limits.
	Visit dcyf.wa.gov/services/earlylearning- childcare/eceap-headstart
	Not applicable for Apple Health Expansion members.
Early Support for Infants and Toddlers (ESIT) from birth to age three (3)	Designed to enable children birth to three with developmental delays or disabilities to be active and successful during the early childhood years and into the future.
	Call the Help Me Grow Washington Hotline at 1-800-322-2588 for information.



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	For more information visit dcyf.wa.gov/services/child-development- supports/esit. Not applicable for Apple Health Expansion
Emergency Room Services	members. Covered
Emergency Room Services	Covered
	Available 24 hours per day, seven days per week anywhere in the United States.
Eye Exams	Age 20 and under – 1 eye exam with refraction covered every calendar year.
	Age 21 and over – 1 eye exam with refraction covered every two calendar years.
Eyewear (Hardware)	Age 20 and under – eyeglass frames, lenses, contact lenses, and fitting services covered using your ProviderOne Services Card* Adults 21 and over – new Value-Added Benefit (VAB) - \$100 retail allowance towards eyeglasses or contact lenses every two calendar years. In addition, standard fitting fees are covered in full.
Family Planning	Covered Including prescription and over-the counter birth control, contraceptives, and emergency contraceptives (Plan B).
Federally Qualified Health Centers (FQHC) and Rural Health Centers (RHC) for primary care	Covered (Some exclusions or limitations may apply)
Flu Shots	Covered – Members over the age of 7 can get their vaccination at a pharmacy; age 7 and under must get the shot at a doctor's office.
Health Home	Covered (Some exclusions or limitations may apply)
	Not applicable for Apple Health Expansion members.



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
Hearing Exams and Hearing Aids, Cochlear Implants and Bone-Anchored Hearing Aids (BAHA)	Exams are a covered benefit for all individuals. Single and bilateral hearing and cochlear
	 implants are available for: Age 20 and under Adults who meet program criteria
	Monaural hearing aids including:
	Bone-anchored hearing aids covered for age 20 and under.
	Replacement parts for all individuals who already have implant.
Hepatitis B	Covered (Some exclusions or limitations may apply)
Hepatitis C	Covered using your ProviderOne Services Card*.
HIV/AIDS Screening	Covered – members may go to a Family Planning clinic, local health department, or PCP for screening.
Home Births	Covered
Home Health Care Services	Covered - Comprehensive care management, care coordination, health promotion, Transition planning, Individual and family support, Referral to community and social support services. (Some exclusions or limitations may apply)
Home Visiting for Families	Offered to expectant parents and families with new babies and young children to support the physical, social, and emotional health of your child.
	For more information, contact Help Me Grow Washington Hotline 1-800-322-2588.



	d) Member Benefit Grid of Washington, Inc.
	Not applicable for Apple Health Expansion members.
Hospice Care	Covered (Prior Authorization required)
Hospital Services (Inpatient and Outpatient)	Covered (All inpatient stays require notification to Coordinated Care within one (1) business day (24 hours) of admission).
	Elective admissions require Prior Authorization.
Hysterectomy	Covered when medically necessary. Requires a prior authorization in some instances.
	Not covered for sole purpose of sterilization.
Incontinence Supplies	Covered with diagnosis of incontinence.
	Some exclusions or limitations may apply.
	Requires a Prior Authorization.
Infant Formula for Oral Feeding	Covered when medically necessary for age 20 and younger and prescribed by a provider.
	Order from a Durable Medical Equipment (DME) provider.
	Non-medically necessary Infant formula for oral feeding is provided by the Women, Infants, and Children (WIC) program from the
	Department of Health.
Insulin Pens	Covered (Prior Authorization may be required for non-pregnant age 21 years and older)
Interpreter Services	Telephonic interpreter and written translations services available at no charge upon request.
	In-person at Provider office arranged at no charge.
Laboratory Services	Covered (Genetic and drug testing requires Prior Authorization)
Lead Screening	Covered –Twice before age 2, as needed for those at risk.



Apple Health (Medicaid Coordinated Care o	,
	Not applicable for Apple Health Expansion members.
Long-Acting Reversible Contraception (LARC)	Covered – Includes IUDs and implants
Long-Term Care Services and Supports (LTSS)	Not applicable for Apple Health Expansion members.
and	ALTSA Home and Community Services must approve these services. Call the local HCS office for more information:
Services for People with Developmental Disabilities	Region 1: Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Klickitat, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, Yakima – 1-509-568-3767 or 1-866-323-9409.
	Region 2N: Island, San Juan, Skagit, Snohomish, Whatcom – 1-800-780-7094; Nursing Facility Intake
	Region 2S: King – 1-206-341-7550
	Region 3: Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Pierce, Thurston, Skamania, Wahkiakum – 1-800-786-3799
	The Development Disabilities Administration (DDA) must approve these services. Contact the local DDA office:
	Region 1: Asotin, Chelan, Douglas, Ferry, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Whitman – 1-800-319-7116
	Region 1 : Adams, Benton, Columbia, Franklin, Garfield, Grant, Kittitas, Klickitat, Walla Walla, Yakima – 1-866-715-3646



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	Region 2N: Island, San Juan, Skagit, Snohomish, Whatcom – 1-800-567-5582
	Region 2S: King – 1-800-974-4428
	Region 3 : Kitsap, Pierce – 1-800-735-6740
	Region 3: Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Lewis, Mason, Pacific, Skamania, Thurston, Wahkiakum – 1-888- 707-1202
Mammograms	Covered
	For members 40 and over, one annual screening is allowed per calendar year. Standard and/or 3D. Ultrasound is not covered for screening.
	Screening mammograms for members 39 and younger require Prior Authorization.
Manipulative Therapy	Covered - Ten (10) manipulative therapy treatments per member, per calendar year.
	Manipulative therapy services covered only when provided by an in-network osteopathic physician (DO) or a naturopathic physician (ND).
Maternity Support Services	Covered using your ProviderOne Services Card* (Part of the First Steps Program).
	For information call WithinReach: 1-800-322-2588
Medical Equipment	Covered when medically necessary. Most require a Prior Authorization.
Medical Supplies	Covered (Some exclusions or limitations may apply) Most supplies require a Prior Authorization.
Medications for Opioid Use Disorder (MOUD)	Covered - Includes: Opioid Treatment Programs (OTPs). MOUD is available both



Apple Health (Medicaid Coordinated Care o	•
	when receiving inpatient SUD treatment and when receiving outpatient services.
Mental Health – Inpatient and Outpatient	Mental health services are covered when provided by a psychiatrist, psychologist, licensed mental health counselor, licensed clinical social worker, or licensed marriage and family therapist. Includes freestanding Evaluation and Treatment (E&T) Mental health services may include:
	 Intake evaluation Individual treatment services Medication management Peer support Brief intervention and treatment Family treatment Mental health services provided in a
	residential setting Psychological assessment Crisis services Wraparound with Intensive Services (WISe) Up to age 21 Requires a WISe screen for eligibility
	Some exclusions may apply
	Washington State Family Youth System Partner Round Tables (FYSPRTs) provide a forum for families, youth, systems, and communities to strengthen sustainable resources by providing community-based approaches to address the individual behavioral health needs of children, youth, and families. Visit the HCA FYSPRT page for more information.
Naturopathy Services	Covered
Nutrition – Enteral (Tube feeding),Parenteral for home use & Infant Formula for Oral Feeding	Enteral nutrition products and supplies for tube-feeding are covered for all Enrollees.



	id) Member Benefit Grid of Washington, Inc.
	Medically necessary oral enteral nutrition products, including prescribed infant formulas not covered by WIC or additional quantities beyond amounts allowed by WIC, for Enrollees 20 years of age and under. Non-medically necessary infant formula for oral feeding is provided by the Women, Infants, and Children (WIC) program from the Department of Health. DSHS WIC Approved Formulas Authorization for thickener is only required for members under the age of 1 year old.
Nichritian Marking Nichritian Thomas	Order from a Durable Medical Equipment (DME) provider requires a Prior Authorization.
Nutrition – Medical Nutrition Therapy	Covered
Oxygen and Respiratory Services	Covered (Some exclusions or limitations may apply) Requires a Prior Authorization in many instances.
Pain Management	Covered (Some exclusions or limitations may apply) Prior Authorization required.
Pharmacy Services Maintenance Drug Program Prescription Mail Order Service	Covered as listed in Preferred Drug List. Includes a 90-day supply for maintenance medications. Some exclusions, limitations, and Prior Authorization may apply.
	Includes coverage of medications prescribed by a dentist for a dental visit.
	Express Scripts® Pharmacy can deliver medications anywhere within the US at no cost.
Physician Assistant and Nurse Practitioner Services (Midlevel providers)	Covered
Podiatrist Services	Routine foot care not covered (such as cutting or removing warts, corns, and



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	calluses, treatment of tinea pedis and trimming, cutting, clipping or debridement of nails).
	Covered only when its medically necessary and as a result of an acute condition, or aggravation of a chronic condition. Prior Authorization required in some instances.
Pregnancy Termination – Involuntary	Medically necessary abortions or miscarriages.
	Covered using your ProviderOne Services card*.
Pregnancy Termination – Voluntary	Covered using your ProviderOne Services Card*. • Medication abortion, also known as the abortion pill • Surgical abortion, also called in-clinic abortion
Prenatal Genetic Counseling	Apple Health Expansion pregnant members
Prenatal Genetic Testing	Covered (requires a Prior Authorization) Apple Health Expansion pregnant members
Private Duty Nursing for Children/Medically Intensive Children's Program (MICP)	contact ProviderOne at 1-800-562-3022. Covered (Ages 0-17 only, Prior Authorization required).
	For youth ages 18 through 20, this is covered through Aging and Long-Term Support Administration (ALTSA).
	Not applicable for Apple Health Expansion members.
Prosthetic and Orthotic (P&O) Devices	Covered (Some exclusions or limitations may apply) Requires a Prior Authorization.
Radiology, X-rays & High-Tech Imaging	Covered



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	X-Rays do not require Prior Authorization.
	Complex imaging (CT, MRI, etc.) requires Prior Authorization.
Reconstruction Surgery after Mastectomy	Covered (Prior Authorization required)
Second Opinions	Covered
Sexually Transmitted Infections (STI) Treatment	Covered
Shingles vaccine	Covered – Age 50 and over, under 50 may require a prior authorization.
Skilled Nursing Facility	Covered (Prior Authorization required)
Sleep Study	Covered
	Must be done in an agency approved sleep center, a "Center of Excellence," or at home. Home studies do not require Prior Authorization.
Smoking Cessation	Covered for all members with or without a PCP referral or pre-approval. Members may self-refer to this program by calling 1-866-274-5791, ext. 6. Quit Smoking Hotline – 1-800-QUIT-NOW
Sports Physicals	Covered when included as part of a full well-child exam.
Sterilization Procedures, except hysterectomy	Covered Members 18 – 20, coverage is through your ProviderOne Services Card*. Some instances may require Prior Authorization.
Substance Use Disorder (SUD) Treatment Services	Some services may require Prior Authorization. Covered SUD treatment services may include:



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.	
	 Assessment Brief intervention and referral to treatment Withdrawal management (acute and sub-acute detoxification) Outpatient treatment (Individual and group therapy, urinalysis drug testing) Intensive outpatient treatment Inpatient and residential treatment Opiate substitution treatment services Case management
Substance Using Pregnant People (SUPP) Program	Covered using your ProviderOne services card*.
Telehealth/Telemedicine	Washington State Providers ONLY, requires Prior Authorization for out-of-state providers. Members are encouraged to sign up and use Teladoc . No cost for members to use. Visit the <u>Telehealth</u> page on the Coordinated Care website.
Therapy – Physical (PT), Occupational (OT), and Speech (ST) for habilitative or rehabilitative needs	Members under 21: No authorization is required for all providers. Members over 21: In-network providers, prior authorization is required after the following calendar limits: PT 12 visits OT 12 visits ST 6 visits No Prior Authorization required for evaluations for all providers. No evaluations number limit, if medically necessary. Habilitative services not applicable for Apple Health Expansion members.



Apple Health (Medicaid Coordinated Care o	
Transhealth Services	Covered - some services may require a Prior Authorization.
	Services covered through Coordinated Care: Physician services Hormone therapy Puberty suppression therapy Speech therapy (including voice training) Behavioral health services Labs/Pathology Radiology
	Services covered through ProviderOne Services Card * • Surgical consults
	 Hospitalizations and physician services related to procedures performed for gender-affirming surgery
	 Hospitalizations and physician services related to postoperative complications of procedures performed for gender-affirming surgery Medically necessary, gender-affirming hair removal
Transplant Services	Covered (Some exclusions or limitations may apply)
Transportation (Non-Emergency Medical Transportation - NEMT)	Prior Authorization required. Covered using your ProviderOne Services Card*.
	Apple Health pays for transportation services to and from needed, non-emergency health care appointments.
	Call the transportation provider (broker) in your area to learn about services and limitations. The regional broker will arrange the most appropriate, least costly transportation for the client.
	<u>Transportation service (non-emergency)</u>



Apple Health (Medicaid) Member Benefit Grid	
Coordinated Care of Washington, Inc.	
Tuberculosis (TB) Screening and Follow-up Care	Covered Members may go to a health department or PCP for screening.
Ultrasound OB	Covered (Some exclusions or limitations may apply)
	Apple Health Expansion pregnant members contact ProviderOne at 1-800-562-3022.
Urgent Care	Covered at in-network urgent care facilities or any other that will accept Medicaid.
Vaccines & Immunizations	Covered (Some exclusions or limitations may apply) COVID-19 Dengue (DEN4CYD: 9-16 years) Diphtheria, Tetanus, Pertussis (DTaP) Haemophilus influenza type b (Hib) Hepatitis A (HepA) Hepatitis B (HepB) Human papillomavirus (HPV) Influenza – Flu Shots Members over the age of 7 can get their vaccination at a pharmacy Age 7 and under must get the shot at a doctor's office Measles, mumps, rubella (MMR) Meningococcal A, C, W, Y Meningococcal B Mpox Polio Pneumococcal (PCV15, PCV20, PPSV23) Respiratory Syncytial Virus (RSV) Tetanus, diphtheria, pertussis (Tdap or Td) Varicella (VAR) Zoster (Shingles – 50 and over)
Vision Therapy	Covered



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.		
Women's Health Care	Covered Routine and preventative health care services, such as maternity and prenatal care, mammograms, reproductive health, general examination, contraceptive services, testing and treatment for sexually transmitted diseases, and breast feeding.	
	Apple Health Expansion pregnant members contact ProviderOne at 1-800-562-3022.	
Excluded Services		
Alternative Medicines	NOT COVERED (Acupuncture, religious based practices, faith healing, herbal therapy, homeopathy, or massage therapy)	
Chiropractic Care for Adults (21 and over)	NOT COVERED (See Manipulative Therapy instead)	
Circumcisions (Routine/Elective)	NOT COVERED	
Elective Cosmetic or Plastic Surgery	NOT COVERED (Including tattoo removal, face lifts, or hair transplants)	
Diagnosis and treatment of infertility, impotence, and sexual dysfunction	NOT COVERED	
Hysterectomy for sole purpose of permanent sterilization	NOT COVERED (See sterilization coverage instead)	
Marriage Counseling and Sex Therapy	NOT COVERED	
Non-Medical Equipment	NOT COVERED (Such as ramps, or other home modifications)	
Personal Comfort Items	NOT COVERED	
Physical exams needed for employment, insurance, or licensing	NOT COVERED	
Services not allowed by federal or state law and its territories and possessions	NOT COVERED	
Services provided outside of the United States	NOT COVERED	
Weight reduction and control services (not including Bariatric Surgery)	NOT COVERED (this includes weight loss drugs, products, gym memberships or equipment for the purpose of weight reduction)	



Apple Health (Medicaid) Member Benefit Grid Coordinated Care of Washington, Inc.

* Covered using your ProviderOne Services Card

